



Responsible Delivery Code

At AXIAH Ltd, we provide a diverse, open and supportive place of work in order to create and maintain a positive work culture; in return, we demand the highest levels of professionalism from our personnel in all areas.

We therefore expect adoption of our collective goal and principles by all personnel through adherence to our Responsible Delivery Code below, which outlines the values and behaviours expected to be followed.

Our goal is to responsibly deliver effective and efficient solutions for the continued benefit of our customers and communities.

Transparency

- Offer transparency whilst upholding and safeguarding sensitive or privileged information in accordance with all legal and moral obligations.
- Promote openness and accountability in the demonstration of fair and ethical treatment for all.

Integrity

- Exhibit honesty and trustworthiness, ensuring professional judgement and personal integrity are not compromised due to actual or perceived conflicts of interest.
- Establish and maintain relationships with customers and communities based on mutual trust and respect.

Community

- Act and behave in the best interests of AXIAH and the communities we serve to uphold our reputation and values.
- Take personal and collective pride as an exemplar and champion of ethical conduct, positive action and sustainable practices.

Stewardship

- Take responsibility for one's actions and decisions, acting within own ability, seeking further assistance and reporting any potential issues where appropriate.
- Develop and maintain required knowledge and competence through continued professional development.